

ANNEXE - Error Messages / Codes

9001 Authorization failed -- Service Operation is inactive.
9000-1 Authorization failed -- Daily Threshold limit reached.
9000-2 Authorization failed -- Hourly Threshold limit reached.
9000-3 Authorization failed -- Minute Threshold limit reached.
100693 Residential Signature or Originator Signature Not Required must be selected
100774 Outbound Shipments cannot be associated with another Outbound Shipment.
100902 Cannot proceed. Purolator has suspended services to this shipping account. You must contact the Purolator Service Desk at 1-800-459-5599 to resume service.
100904 Residential Signature Required is not valid with OSNR - Signature Not Required
1000100 System exception occurs.
1001171 Service Id is a Mandatory Field.
1100000 One or more errors have occurred.
1100100 Field is missing.
1100101 The Account Number is a mandatory field.
1100102 The Account Name is a mandatory field.
1100103 The Account Number is a mandatory field.
1100104 The City Name is a mandatory field.
1100105 The Close Time is a mandatory field.
1100106 The Contact Name is a mandatory field.
1100107 The Country is a mandatory field.
1100108 The Email Address is a mandatory field.
1100109 The Fax Number is a mandatory field.
1100110 The Package Type is a mandatory field.
1100111 The Telephone Extension is a mandatory field.
1100112 The Telephone Number is a mandatory field.
1100113 The Pickup Location is a mandatory field.
1100114 The Pickup Method is a mandatory field.
1100115 The Postal Code is a mandatory field.
1100116 The Province is a mandatory field.
1100117 The Ready Time is a mandatory field.
1100119 The Service Mode is a mandatory field.
1100120 The Share ID is a mandatory field.
1100121 The Share Type is a mandatory field.
1100122 The Site ID is a mandatory field.
1100123 The State is a mandatory field.
1100124 The Street Direction is a mandatory field.
1100125 The Street Number is a mandatory field.
1100126 The Street Type is a mandatory field.
1100127 The Unit Number is a mandatory field.
1100128 The User Type is a mandatory field.
1100129 The Dangerous Goods is a mandatory field.
1100130 The Receiver Name is a mandatory field.
1100131 The Receiver Address is a mandatory field.
1100132 The Receiver City is a mandatory field.
1100133 The Receiver Country is a mandatory field.

1100134 The International Documents Only is a mandatory field.
1100135 The Buyer Name is a mandatory field.
1100136 The Buyer Street Address is a mandatory field.
1100137 The Buyer City is a mandatory field.
1100138 The Buyer Country Code is a mandatory field.
1100139 The Unit of Measurement is a mandatory field.
1100140 The Bill To is a mandatory field.
1100141 The International Bill Duty To is a mandatory field when creating nondocument shipments.
1100142 The Credit Card Type is a mandatory field.
1100143 The Credit Card Number is a mandatory field.
1100144 The Credit Card Bill To is a mandatory field.
1100145 The Credit Card Expiry Year is a mandatory field.
1100146 The Credit Card Expiry Month is a mandatory field.
1100147 The Zip Code is a mandatory field.
1100148 The Phone Area Code is a mandatory field.
1100149 The Origin Address ID is a mandatory field.
1100150 The Address Book Name is a mandatory field.
1100151 From On Label Name is a mandatory field.
1100152 From On Label Name is invalid.
1100153 From On Label Company is invalid.
1100154 From On Label Department is invalid.
1100155 From On Label information is only available when Billing to Sender or Third Party.
1100156 From On Label address is an invalid Service Point.
1100157 From On Label information is not available for US and International shipments.
1100158 From On Label Postal Code is a mandatory field.
1100159 Fax Area Code is invalid.
1100200 Field is invalid.
1100201 Account Number is invalid.
1100202 City is invalid.
1100203 Close time is invalid.
1100204 Country is invalid.
1100205 Email is invalid.
1100206 Fax Number is invalid.
1100207 Package is invalid.
1100208 Phone Country Code is invalid.
1100209 Phone Extension is invalid.
1100210 Phone Number is invalid.
1100211 Pickup Location is invalid.
1100212 Pickup Method is invalid.
1100213 Postal Code is invalid.
1100214 Province is invalid.
1100215 Ready Time is invalid.
1100216 Service Mode is invalid.
1100217 State is invalid.
1100218 Street Direction is invalid.
1100219 Street Number is invalid.
1100220 Street Type is invalid.
1100221 Unit Number is invalid.

1100222 User Type is invalid.
1100223 Origin Address ID is invalid.
1100224 Special Instructions is invalid.
1100225 Dangerous Goods is invalid.
1100226 Country Code is invalid.
1100227 Premium Service Code is invalid.
1100228 Declared Value is invalid.
1100229 Unit of Measurement is invalid.
1100230 Description of Goods is invalid.
1100231 Sender Name is invalid.
1100232 Sender Company is invalid.
1100233 Sender Department is invalid.
1100234 Tax Number is invalid.
1100235 Sender Memo is invalid.
1100236 Receiver Name is invalid.
1100237 Receiver Company is invalid.
1100238 Receiver Address1 is invalid.
1100239 Receiver Address2 is invalid.
1100240 Receiver Suite is invalid.
1100241 Zip Code is invalid.
1100242 Receiver City is invalid.
1100243 Receiver Country is invalid.
1100244 International Phone Number is invalid.
1100245 Telephone Number Extension is invalid.
1100246 Buyer Name is invalid.
1100247 Buyer Company is invalid.
1100248 Buyer Address1 is invalid.
1100249 Buyer Address2 is invalid.
1100250 Buyer Company is invalid.
1100251 Buyer City is invalid.
1100252 Buyer Country is invalid.
1100253 International Bill Duty To is invalid.
1100254 International Documents Only is invalid.
1100255 International Business Relationship is invalid.
1100256 International Valuation Currency is invalid.
1100257 International Product Code is invalid.
1100257 Import/Export Type is invalid.
1100258 International Source IATA Code is invalid.
1100259 International Destination IATA Code is invalid.
1100260 Number of FAA Reports is invalid.
1100261 Number of FCC Reports is invalid.
1100262 Number of NAFTA Reports is invalid.
1100263 Number of Textile Reports is invalid.
1100264 Number of Proforma Reports is invalid.
1100265 Number of Dangerous Goods Reports is invalid.
1100266 Piece Weight is invalid.
1100268 Receiver Department is invalid.
1100269 Receiver Address3 is invalid.
1100270 Receiver Street Number is invalid.

1100271 Receiver Floor Number is invalid.
1100272 Reference Number is invalid.
1100273 Notification Indicator is invalid.
1100274 Tracking Indicator is invalid.
1100275 Product Number is invalid.
1100276 Credit Card Type is invalid.
1100277 Credit Card Number is invalid.
1100278 Credit Card Name is invalid.
1100279 Credit Card Expiry Year is invalid.
1100280 Credit Card Expiry Month is invalid.
1100281 Batch Name is a required field.
1100282 Buyer Address3 is invalid.
1100283 Buyer Floor Number is invalid.
1100284 Buyer Street Number is invalid.
1100285 Number of Shipments is Invalid.
1100400 Account object not initialized.
1100401 Account number is invalid.
1100402 Values for length, width and height for a piece should all be entered or should all be null.
1100403 Billing to Receiver is not available for US and International shipments.
1100404 Shipping by ground to US with billing to receiver is not allowed
1100405 Your primary account cannot be deleted.
1100406 Dangerous Goods is not available for the destination, service and/or package type selected.
1100407 Either both service point hierarchies are provided or none.
1100408 When Billing Duty To Buyer, either Buyer Company or Buyer Name must be supplied.
1100409 International Detail line %detailNo% at Element %element% has an invalid Value %value%.
1100410 The US/International Details List cannot be blank when creating non-document shipments.
1100411 Account Status is invalid.
1100412 Invalid first PIN when generating a list of PINs.
1100413 Overall shipment weight must be between 0 and %maxShipmentWeight%.
1100414 Total number of pieces must be between 1 and %maxPiecesAllowed%.
1100415 Invalid number of PINs to be generated.
1100416 Overall dimensions must be greater than 0 and less than or equal to %maxDimension%.
1100417 Piece %pieceNo% and Dimension %dimension% have an invalid Value %value%.
1100418 Piece Weight for Piece %pieceNo% must be greater than 0 and less than or equal to %weight%.
1100419 Postal Code is invalid.
1100420 You can only cancel shipments created today.
1100421 Legacy OLS did not respond.
1100422 OriginAddress ID %value% not found.
1100423 Piece List is empty.
1100424 PIN %pin% is invalid.
1100425 The length of the piece has exceeded the maximum length allowed.

1100426 Country Code is invalid.

1100427 City is invalid.

1100428 PIN Number is mandatory.

1100429

You are attempting to cancel a shipment outside of the acceptable cancellation window. Unfortunately, this transaction cannot be completed online at this time. To cancel this shipment, please contact our Customer Service team at 1 888 SHIP-123 (1-888-744-7123) for assistance.

1100430 Cannot void this pickup. Shipment has already been picked up.

1100431 The Shipment has already been cancelled.

1100432 Failed to void the shipment.

1100433 Account is invalid.

1100434 Pickup already exists.

1100435 Shipment Documents must be printed before a Pickup can be scheduled.

1100436 Shipments to be included in a Pickup must originate from the same location.

1100437 Ready Time is too late.

1100438 City not found.

1100439 Service Point is invalid.

1100440 Invalid Void Pickup request.

1100441 The Account Number does not exist.

1100442 Product is restricted.

1100443 Payment Type is invalid.

1100454 Premium Services are only valid for Domestic shipments.

1100455 The specified Postal Code is valid for the City, Province: %city%, %province%.

1100456 Fail to get a PIN.

1100457 The Activity Status failed to update.

1100457 Queue waybill request failed for shipid: %shipid%

1100458 A Preferred Broker is not permitted for Puroletter shipments to the US.

1100459 Routing code lookup failed, errorCode = %errorCode%, errorMessage = %errorMessage%.

1100460 Invalid Address.

1100461 Share Type %ShareType% is not valid.

1100462 Grantor is not the owner.

1100463 Shipment not found.

1100464 Unable to find original Ship From Address.

1100465 Unable to retrieve Account information for Account %accountNo%.

1100466 Weekend Service is not available.

1100467 The maximum weight per piece for this Product/Postal Code combination is %limit% %units%.

1100468 Failed to find City Name.

1100468 Credit card authorization denied

1100469 Credit card expiry date is invalid

1100469 Failed to retrieve sender account list for site: %siteId%

1100470 Failed to retrieve primary account status.

1100471 Failed to retrieve preferences for site: %siteId%

1100472 Failed to retrieve profile for site: %siteId%

1100473 Failed to retrieve 3rd party accounts for site: %siteId%

1100474 Failed to retrieve list of current pickups for site: %siteId%

1100475 Failed to retrieve shipment for shipId: %shipId%

1100476 Failed to retrieve origin address for shipId: %shipId%

1100477 Failed to retrieve legacy error for error code: %errorCode%

1100478 Error in sending confirmation Email to %senderName% with the Email address: %emailAddress%.

1100479 Error in sending advanced shipment notification.

1100480 Error in sending void confirmation Email to %senderName% with the Email address: %emailAddress%.

1100481 Error in sending advanced shipment notification.

1100482 Estimates are not available when Billing to Receiver.

1100484 The account you are trying to add already exists.

1100485 NAFTA report request failed for shipid: %shipid%

1100486 FCC report request failed for shipid: %shipid%

1100487 Customs Invoice report request failed for shipid: %shipid%

1100488 Dangerous goods report request failed for shipid: %shipid%

1100489 Textile declaration report request failed for shipid: %shipid%

1100490 The group did not have any addresses in it. Please use a group that is not empty.

1100491 Product is invalid.

1100492 Error in sending third party notification to %senderName% AccountId = %accountId%

1100493 Legacy system error: %error%

1100494 A Preferred Broker is only permitted for Extended Customer Packaging service.

1100495 The maximum number of shipments in a batch has been exceeded. You must delete a shipment from your batch before adding a new shipment.

1100496 The Batch Name must be unique. Try another Batch Name.

1100497 An error occurred with your request. Please try again later.

1100498 Please call 1-888-SHIP-123 or 1-888-744-7123 to arrange a pickup.

1100499 Please call 1-888-SHIP-123 or 1-888-744-7123 for information on this shipment.

1100500 Your request failed. Please call 1-888-SHIP-123 or 1-888-744-7123 for assistance.

1100501 Your Shipment was successful, but your Pickup could not be created.

1100502 Unable to retrieve status information for this batch.

1100503 This Address Group already exists in your Address Book. Please enter a different name.

1100504 Invalid payment type %paytype% (batchid = %batchid%, itemid = %itemid%)

1100505 Undefined Account Type for Account %account%.

1100506 %characteristicName% must be numeric.

1100507 %characteristicName% must be one of %validTypes%

1100508 %characteristicName%%characteristicValue% is not valid with %characteristicName2%%characteristicValue2%

1100509 The maximum piece length for this shipment is %limit% %units%

1100510 %characteristicName%%characteristicValue% is not valid for this shipment.

1100511 %characteristicName% must be specified for this shipment

1100512 The overall dimensions of a piece: length + (2 x width) + (2 x height), may not exceed %limit% %units%.

1100513 The total weight of the shipment may not exceed %limit% %units%

1100514 The weight of an individual piece cannot exceed %limit% %units%

1100515 The declared value may not exceed \$%limit%

1100516 The total number of pieces may not exceed %limit%.

1100517

At least one of the following options must be specified when

%characteristicName%%characteristicValue% is selected:

%characteristicNames%

1100518 Shipment must be at least %limit% %units%

1100519 The total declared value %decval% exceeded the maximum allowed

%maxdecval%.

1100520 When shipping dangerous goods to the United States, the Dangerous Goods Mode must be Air.

1100521 %characteristicName% must be %characteristicValue% for this shipment.

1100522 PIN list is empty when attempting to print report!

1100523 Report requester's email and shipment sender's email mismatch

1100524 PIN %pin% has already been voided, no report will be generated

1100525 Shipment PIN %pin% belongs to another user, report on this shipment is not allowed

1100526 Number of shipids and PINs mismatch, no report will be generated

1100527 Number of addresses in group exceeded maximum allowed

(%maxAddresses%)

1100528 %pinType% is not a valid PIN type

1100529 Routing information is not available for the destination

1100530 Archive file does not exist

1100531 Invalid dangerous goods selection.

1100532 Invalid credit card number

1100533

In order to complete your Tracking Request, please re-submit your request at

http://www.purolator.com/track.htm

l to proceed directly to Purolator's Tracking page.

1100534 Dangerous Goods to this destination will be carried en route by ferry and must be sent Fully Regulated.

1100535

Regrettably we are experiencing technical difficulties and unable to provide all the available statuses on your U.S. shipment. We hope to have the problem rectified ASAP.

1100536 Number of Shipments is Invalid.

1100537 An error occurred with your request. Please try again later. %ccd%

1100538 The product is not available for the specified origin and destination

1100539 Invalid ExpressCheque data. For ExpressCheque you must specify a valid ExpressCheque Payment Amount.

1100540 Outbound Returns/Returns Management Shipments must be billed To a Converted Account.

1100540 ExpressCheque shipments must be billed to a Converted Account.

1100541 Outbound Returns/Returns Management Shipments are only available for Canadian shipments.

1100542 Bill To Must Be Bill To Sender.

1100543 Queue ExpressCheque Return Waybill request failed for shipid: %shipid%

1100544 Queue ExpressCheque Receipt request failed for shipid: %shipid%

1100545 Queue Return Waybill request failed for shipid: %shipid%

1100546 Shipments containing Chain of Signature must be Outbound, Domestic and prepaid.

1100547 Shipment must have at least %limit% piece(s).

1100548 The weight of an individual piece must be at least %limit% %units%.

1100549 Receipt report request failed for shipid: %shipid%

1100550 FDA report request failed for shipid: %shipid%

1100551 Shipment must be paid by credit card

1100552 All Shipments must originate in Canada.

1100553 International Business Relationship is a mandatory field when creating nondocument shipments.

1100554 International Valuation Currency is a mandatory field when creating nondocument shipments.

1100555 The International Import/Export Type is a mandatory field when creating nondocument shipments.

1100555 International Detail line %detailNo% at Element %element% is a required field.

1100556 Billing to Legacy Account numbers is not allowed.

1100557 International Shipments are not allowed.

1100558 Shipments with DangerousGoods selected are not allowed.

1100559 Shipments with Chain Of Signature selected are not allowed.

1100560 Shipments with ExpressCheque selected are not allowed.

1100561 Shipments with Return Shipment selected are not allowed.

1100562 Billing shipments to Unsecured Third Party are not allowed.

1100563 Billing Shipments to Credit Card is not allowed.

1100564 Billing Shipments to Secured Third Party is not allowed.

1100565 Billing Shipments to Receiver is not allowed.

1100566 Shipments with pickup set to Drop-off are not allowed.

1100567 Shipments with pickup set to Prescheduled are not allowed.

1100568 Shipments with pickup set to Schedule are not allowed.

1100569 Shipments with the pickup set to Add To Existing Pickup are not allowed.

1100570 ExpressCheque option is only available for Canadian shipments.

1100571 Cost Centre has an invalid value.

1100572 Invalid value null%characteristicValue%null for %characteristicDescription%. The maximum length is %characteristicMaxLength% characters.

1100573
Invalid number of decimal places found in null%characteristicValue%null for %characteristicDescription%. The maximum is %characteristicMaxDecimals% decimal places.

1100574 Outbound Returns/Returns Management Shipments cannot be billed to a Credit card.

1100575 Invalid Dangerous Goods option data. You must include Dangerous Goods Mode and the Dangerous Goods Classification.

1100576 Street Name is a mandatory field.

1100577 Street Name is invalid.

1100578 Suffix is a mandatory field.

1100579 Suffix is invalid.

1100580 Floor No is a mandatory field.

1100581 Floor No is invalid.

1100582 Suite is a mandatory field.

1100583 Suite is invalid.

1100584 Address Line 2 is a mandatory field.
1100585 Address Line 2 is invalid.
1100586 Address Line 3 is a mandatory field.
1100587 Address Line 3 is invalid.
1100588 Length Dimension cannot be specified for this Product.
1100589 Width Dimension cannot be specified for this Product.
1100590 Height Dimension cannot be specified for this Product.
1100591 Weight Dimension cannot be specified for this Product.
1100592 Receiver Province is invalid.
1100593 Receiver Province is a mandatory field.
1100594 Receiver Postal Code is invalid.
1100595 Receiver Postal Code is a mandatory field.
1100596 Receiver Phone Country Code is invalid.
1100597 Receiver Phone Country Code is a mandatory field.
1100598 Receiver Phone Area Code is invalid.
1100599 Receiver Phone Area Code is a mandatory field.
1100600 Receiver Phone Number is invalid.
1100601 Receiver Phone Number is a mandatory field.
1100602 Receiver Extension is invalid.
1100603 Receiver Extension is a mandatory field.
1100604 Receiver State is invalid.
1100605 Receiver State is a mandatory field.
1100606 Receiver Zip Code is invalid.
1100607 Receiver Zip Code is a mandatory field.
1100608 Receiver Street Suffix is invalid.
1100609 Receiver Street Suffix is a mandatory field.
1100610 Receiver Street Direction is invalid.
1100611 Receiver Street Direction is a mandatory field.
1100612 Receiver Street Type is invalid.
1100613 Receiver Street Type is a mandatory field.
1100614 Receiver Email is invalid.
1100615 Receiver Email is a mandatory field.
1100616 Receiver Fax Country Code is invalid.
1100617 Receiver Fax Country Code is a mandatory field.
1100618 Receiver Fax Area Code is invalid.
1100619 Receiver Fax Area Code is a mandatory field.
1100620 Receiver Fax Number is invalid.
1100621 Receiver Fax Number is a mandatory field.
1100622 Total Weight is invalid.
1100623 Total Weight is a mandatory field.
1100624 PIN is invalid.
1100625 PIN is a mandatory field.
1100626 Estimates are not available when Billing to Unsecured Third Party.
1100627 Estimates are not available when Billing to Secured Third Party.
1100628 Invalid declared value. The maximum declared value for this product is %maxDeclaredValue%.
1100629 The Phone Country Code is a mandatory field.
1100630 Account is not valid for 7X24 Estimate.
1100631 No Delivery is available at Destination Point.

1100632 No Pickup is available at Origin Point.
1100633 Membership Creation Failure.
1100634 Notification Message is a mandatory field.
1100635 Notification Message has an invalid value.
1100636 Saturday Delivery is not available. Only available Fridays on Domestic Outbound Shipments.
1100637 Saturday Pickup is not available. Only available Saturdays on Domestic/US Outbound Shipments.
1100638 Returns Management Shipments not allowed for this user.
1100639 Returns Management Shipments cannot contain related Shipments like ExpressCheque/Outbound Returns.
1100640 Returns Management Shipments cannot associated with an Outbound Shipment.
1100641 Invalid Shipment Type.
1100642 %characteristicName%%characteristicValue% option is not available for shipment piece %pieceNumber%.
1100643 RMA Number is a mandatory field.
1100644 RMA Number is invalid.
1100645 Special Handling is not available for the destination, service and/or package type selected.
1100646 Originator Signature is not available for the destination, service and/or package type selected.
1100647 Product you have selected is not available for this type of Shipment.
1100648 Dangerous Goods Declaration Report can only be selected for Domestic Ground Shipments.
1100649 Dangerous Goods must also be selected to generate the Dangerous Good Declaration Report.
1100650 Buyer Telephone Ext is a mandatory field.
1100651 Buyer Telephone Ext is invalid.
1100652 Buyer Postal Code is a mandatory field.
1100653 Buyer Postal Code is invalid.
1100654 Buyer Zip Code is a mandatory field.
1100655 Buyer Zip Code is invalid.
1100656 Buyer Province Code is a mandatory field.
1100657 Buyer Province Code is invalid.
1100658 Buyer Department is a mandatory field.
1100659 Buyer Department is invalid.
1100660 Buyer Street Type is a mandatory field.
1100661 Buyer Street Type is invalid.
1100662 Buyer Street Suffix is a mandatory field.
1100663 Buyer Street Suffix is invalid.
1100664 Buyer Street Direction is a mandatory field.
1100665 Buyer Street Direction is invalid.
1100666 Buyer Phone Country Code is a mandatory field.
1100667 Buyer Phone Country Code is invalid.
1100668 Buyer Telephone Area Code is a mandatory field.
1100669 Buyer Telephone Area Code is invalid.
1100670 Buyer Phone Number is a mandatory field.
1100671 Buyer Phone Number is invalid.

1100672 Buyer Phone Area Code is a mandatory field.
1100673 Buyer Phone Area Code is invalid.
1100674 Postal Code %postalCode% is only valid for %city%, %province%.
1100675 Zip Code %zipCode% is only valid for %city%, %state%.
1100676 Invalid Printer Type.
1100677 Phone Area Code is invalid.
1100678 Dangerous Goods is not available when shipping Documents Only.
1100679 Number of FDA Reports is a mandatory field.
1100680 Number of FDA Reports is invalid.
1100681 Number of NAFTA Reports is a mandatory field.
1100682 Number of FCC Reports is a mandatory field.
1100683 International Information cannot be specified for Domestic Shipments.
1100684 NAFTA Reports can only be generated when shipping to NAFTA Countries (Mexico & USA).
1100685 FCC Reports can only be generated when shipping to the United States.
1100686 FDA Reports can only be generated when shipping to the United States.
1100687 Chain OF Signature requires Thermal Printer to be selected.
1100688 The maximum of %maxAddressCount% addresses for validation was reached.
1100689 Sender Name is a mandatory field.
1100753 Textile is a mandatory field.
1100754 Textile value is invalid.
1100755 Textile Manufacturer is a mandatory field when Textile is selected.
1100756 Textile Manufacturer ID is invalid.
1100757 Manufacturer can only be specified for USA Shipments and Textile is selected.
1100758 Textile can only be selected when shipping to USA.
1100759 Invalid Shipment Date: Date must be between %FromDate% and %ToDate%.
1100760 Invalid Estimate Date: Date must be between %FromDate% and %ToDate%.
1100761 Future Dating is not allowed.
1100762 Future Dated Shipments paid by Credit Card is not available.
1100763 Future Dated Shipments paid by Legacy Account is not available.
1100764 Future Dating Return Management Shipments is not available.
1100765 Saturday Pickup option must be selected for this Product with a Saturday Pickup.
1100766 Pickup Date must be the same date as the Shipment Date.
1100767 Prearranged Pickups are not available on Sundays.
1100768 Scheduled Pickups are not available on Sundays.
1100769
You are attempting to cancel a shipment outside of the acceptable cancellation window. Unfortunately, this transaction cannot be completed online at this time. To cancel this shipment, please contact our Customer Service team at 1 888 SHIP-123 (1-888-744-7123) for assistance.
1100770 Bill To Receiver not allowed for Returns Management Shipments.
1100771 Bill To Credit Card not allowed for Returns Management Shipments.
1100772 Returns Management and Outbound Return Shipments cannot be cancelled.
1100773 Dangerous Goods is not allowed with Saturday Pickups.
1100824 Express Cheques cannot be delivered to a PO Box Address. To continue, please select a valid delivery address.
1100896 Receiver Phone Number is required for Rural Routes, Suburban Service and General Delivery Addresses.

1100897 Receiver Phone Area is required for Rural Routes, Suburban Service and General Delivery Addresses.

1100898 Express Cheque delivery Postal Code is not a deliverable address. To continue, please select a valid delivery address.

1100900 Receiver Phone Country Code is required for Rural Routes, Suburban Service and General Delivery Addresses.

1100907

You are attempting to cancel a shipment outside of the acceptable cancellation window. Unfortunately, this transaction cannot be completed online at this time. To cancel this shipment, please contact our Customer Service team at 1 888 SHIP-123 (1-888-744-7123) for assistance.

1250832 Billing Postal Code is invalid

3001092 Invalid BillDutiesToParty Code: {0}. Valid values are: {1}.

3001093 Invalid BusinessRelationship Code: {0}. Valid values are: {1}.

3001094 Invalid DutyCurrency Code: {0}. Valid values are: {1}.

3001095 Invalid ImportExportType Code: {0}. Valid values are: {1}.

3001096 Invalid PaymentType Code: {0}. Valid values are: {1}.

3001097 Invalid PickupType Code: {0}. Valid values are: {1}.

3001098 Invalid SurchargeType Code: {0}. Valid values are: {1}.

3001099 Invalid PackageType Code: {0}. Valid values are: {1}.

3001100 Invalid TaxType Code: {0}. Valid values are: {1}.

3001101 Invalid DataType Code: {0}. Valid values are: {1}.

3001102 Invalid ScanType Code: {0}. Valid values are: {1}.

3001103 Invalid SignatureImageFormat Code: {0}. Valid values are: {1}.

3001104 Invalid ILLanguage Code: {0}. Valid values are: {1}.

3001105 Invalid ESOLanguage Code: {0}. Valid values are: {1}.

3001106 Invalid ESOWYesNo Code: {0}. Valid values are: {1}.

3001107 Invalid Option Code: {0}. Valid values are: {1}.

3001108 Invalid Product Code: {0}. Valid values are: {1}.

3001109 Invalid StreetType Code: {0}. Valid values are: {1}.

3001110 Invalid StreetDir Code: {0}. Valid values are: {1}.

3001111 Invalid StreetSuffix Code: {0}. Valid values are: {1}.

3001112 Invalid Country Code: {0}. Valid values are: {1}.

3001113 Invalid Province/State Code: {0}. Valid values are: {1}.

3001114 Translation Failed.

3001115 Service Call Failed.

3001116 Service Failed

3001117 A Web Service Error has occurred.

3001122 Invalid ChainOfSignature Code: {0}. Valid values are: {1}.

3001123 Invalid DangerousGoods Code: {0}. Valid values are: {1}.

3001124 Invalid DangerousGoodsClassification Code: {0}. Valid values are: {1}.

3001125 Invalid DangerousGoodsMode Code: {0}. Valid values are: {1}.

3001126 Invalid ExpressCheque Code: {0}. Valid values are: {1}.

3001127 Invalid ExpressChequeMethodOfPayment Code: {0}. Valid values are: {1}.

3001128 Invalid HoldForPickup Code: {0}. Valid values are: {1}.

3001129 Invalid SaturdayDelivery Code: {0}. Valid values are: {1}.

3001130 Invalid SaturdayPickup Code: {0}. Valid values are: {1}.

3001131 Invalid SpecialHandling Code: {0}. Valid values are: {1}.

3001132 Invalid TypesOfSpecialHandling Code: {0}. Valid values are: {1}.

3001133 Invalid DocumentType Code: {0}. Valid values are: {1}.
3001134 Invalid ExpressChequeAmount Code: {0}. Valid values are: {1}.
3001136 Service version is invalid
3001137 Invalid Declared Value Code: {0}. Valid values are: {1}.
3001138 Invalid OSNR Value Code: {0}. Valid values are: {1}.
3001139 Invalid registered shipping account specified in shipment
3001140 Invalid registered shipping account specified in return shipment
3001141 Postal / Zip code {0} code is not valid for Canada or U.S.
3001142 Country is not found
3001143 Suggested address is supplied
3001144 One or more addresses are invalid or suggestions are supplied
3001145 Invalid Piece Option Code: {0}. Valid values are: {1}.
3001146 Invalid Printer Type Option Code: {0}. Valid values are: {1}.
3001147 Invalid Address.
3001148 Postal / Zip Code is required to validate a Canadian / U.S. Address.
3001153 Service Error
3002041 Special Handling not allowed in shipment level